

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 115674	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/11/2020
NAME OF PROVIDER OF SUPPLIER WESTMINSTER COMMONS		STREET ADDRESS, CITY, STATE, ZIP 560 ST CHARLES AVE, NE ATLANTA, GA 30308	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0689 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observations, policy review and staff interviews, the facility failed to ensure the resident's environment remained free of accident hazards by not ensuring the medication supply room was locked, with contents accessible to residents and visitors; also failed to store potentially hazardous chemicals so that they were not accessible to cognitively impaired residents on one housekeeping cart and laundry room on the memory care unit. The deficient practice had to potential to affect 69 ambulatory and/or memory impaired residents. In addition, Substandard Quality of Care was identified. Findings include: Review of the facility policy titled Storage of Medications and Biological's revised September 2017, revealed the policy statement as the facility shall ensure that the medications and biologicals are stored appropriately and securely at any given time. Step 5. Facility should ensure that all medications and biological's, including treatment items, are securely stored in a locked cabinet/cart or locked medication room that is inaccessible by residents and visitors. During a tour of the facility on 3/2/2020 at 12:15 p.m., an observation revealed the door to the medication supply room, located on the first-floor rehab unit, was unlocked and not under direct observation of authorized staff. On 3/2/2020 at 12:18 p.m., the Director of Nursing (DON) was notified in her office, that the door to the medication supply room was unlocked. The observation was verified by the DON, and she confirmed the door was unlocked. She attempted to locate her key to lock the door at that time but was unsuccessful. During interview on 3/2/2020 at 12:25 p.m. with DON, she stated that she and the Central Supply personnel are the only staff members with a key to the Medication Supply room. During further interview, she stated that there is an emergency key at the receptionist desk, kept in a lock box that is accessible to the nursing staff in the event they needed to get medications from the supply room. At this time, she retrieved the emergency key and locked the medication supply room. Interview on 3/2/2020 at 12:35 p.m. on the second-floor supply room, with Certified Nursing Assistant (CNA) BB, stated that she is the Central Supply personnel. She stated the Medication Supply room on the first floor is normally kept locked. She stated that the supply room had only been left unlocked for one minute, because she had just completed putting up the stock and forgot to lock the door. During a tour of the memory care unit on 3/2/2020 at 11:35 a.m., an observation was made of one housekeeping cart stored alongside the wall, across from room [ROOM NUMBER]. Observed on the cart was a one-quart bottle of (name) liquid toilet bowl cleaner and one nine-ounce aerosol can of citrus air freshener, not under direct observation of authorized staff in an area where residents could access it. Interview on 3/2/2020 at 11:39 a.m. with Licensed Practical Nurse (LPN) AA, stated that she works as needed (PRN) and did not know what to do with the unattended housekeeping cart. She stated the housekeeper had to go upstairs to mop the floor. Observation on 3/2/2020 at 11:40 a.m. resident (R#1) was observed to walk into the laundry room, through an opened door. Just inside the laundry room, to the left of the entrance, was an open closet with stored chemicals on shelving. Chemicals included one eight bottle of Goo Gone, one 17.5 ounce can of Raid Ant and Roach Spray, unidentified brand of Silicone Lubricant, one 16 ounce can of Fix a Flat, 32 ounce bottle of wax stripper, one 64 ounce bottle of Flash multi-purpose cleaner, one replacement liquid hand soap container and one replacement hand sanitizer container. Interview on 3/2/2020 at 11:44 a.m. with Licensed Practical Nurse Unit Manager verified the housekeeping cart was unattended and had toilet bowl cleaner and aerosol air freshener, easily accessible to the wandering residents in the locked memory care unit. During further interview, he stated the cart should be locked in the laundry room, when not in use. He pushed the unattended housekeeping cart into the laundry room Interview on 3/2/2020 at 11:50 a.m. with Laundry Aide CC, stated that she was in the laundry room, when R#1 walked into the laundry room. She stated that she saw the resident enter the laundry room and gave the resident the hand towels. During further interview, she stated that the door is kept open due to the it is getting hot there and also the fumes from bleach used during the washing cycle are strong. Interview on 3/2/2020 at 5:30 p.m. with Laundry Aide DD, stated the laundry room door is kept open by tying a garbage bag to the handle of the door and attaching it to another door handle in the laundry room, to keep the door propped open. During an interview on 3/3/2020 at 12:30 p.m. with Housekeeping Supervisor EE, stated that he was the housekeeper who left the cart unattended on 3/2/2020. He further stated that he had to go upstairs and take care of something. He stated he should have locked the cart up, or pushed it outside, but he didn't. He stated that staff are to lock carts up when they are not in use and he does not have an explanation as to why he did not lock the cart up. During further interview, he verified the chemical closet in the laundry room was unlocked, with identified chemical products stored on shelving. He stated that the closet should be kept locked at all times. Interview on 3/3/2020 at 4:01 p.m. with CNA FF stated that she has been employed at facility for [AGE] years, and the laundry room door is always left open and unlocked for staff to get linen and cleaning supplies as they need them. Interview on 3/3/2020 at 4:07 p.m. with Licensed Practical Nurse (LPN) GG, stated that the laundry room door is often times left open and unlocked and that staff need to have access to the housekeeping supplies because they have to clean up accidents on the evening and night shifts. During an interview on 3/3/2020 at 4:15 p.m. with Interim Administrator HH, stated that staff had communicated with her the concerns that were identified. She stated the Medication Supply room and the laundry room are normally locked and should be kept locked at all times. During an interview on 3/4/2020 at 10:00 a.m. with the Administrator she revealed that the surveyor brought concerns to her attention, on 3/2/2020: the laundry room door and supply doors being unlocked, and the housekeeping cart left unattended on the memory unit with open chemicals out on the cart. She stated she immediately met with housekeeping and laundry supervisors, laundry aides, unit managers, charge nurses, and CNA's on the memory unit to explain the importance of ensuring that the laundry room doors always remain locked. The Administrator further revealed that she began in-services with facility staff regarding the importance of ensuring locked doors remained locked and an Ad Hoc Quality Assurance Performance Improvement (QAPI) meetings were being held. The QAPI committee made the decision to remove the laundry keypad lock and replace with a key lock, which was done immediately. She further revealed that the keys are maintained in the laundry, and at the memory care unit nurse's station, and that signs had been posted on each laundry room door to remind staff to please keep locked at all times. She stated monitoring tools have been initiated to ensure the doors remain locked at all times and over the counter medications were removed from the supply closet and placed in the medication room located behind each nurses' station. Observation of the facility on 3/4/2020 at 10:25 a.m. on the first floor, Memory Unit, and 2nd floor revealed all laundry room doors and supply closet doors with a sign in place that reads: Please keep door locked. Upon checking the doors, they were found to be locked. Observation of the supply closets on all units revealed there were no medications stored in these rooms. Medication rooms were observed behind the nurses' station which has a keypad to unlock before the nurse can get access to the medication room, which also has a key lock. During observations of the facility there was a housekeeping cart on the first floor attended by housekeeping staff and on the 2nd floor. Upon checking both carts, they were found to have all chemicals locked inside the locked compartment on the carts and none sitting out on the cart. During</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 0689 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>(continued... from page 1)</p> <p>an interview on 3/4/2020 with the DON she revealed that the staff receive in-services on hazardous chemicals on the electronic software, which is a computer-based training program, which is completed on hire, annually, and as needed. Review of the in-services for the last 6 months revealed all staff, including housekeeping, were in-serviced on abuse/neglect/exploitation, Resident Rights, Dementia, medications: [REDACTED]. Observation of Memory Unit on 3/5/2020 at 10:00 a.m. revealed laundry room door locked, supply room door locked with signs reminding staff to keep doors locked, in place. No cleaning carts observed on the floor at this time. Observation on 3/5/2020 at 10:05 a.m. of the 2nd floor (the long-term care floor), revealed a cleaning cart with housekeeping staff present. Chemicals noted to be locked inside the cabinet in place on the cart and there were no chemicals sitting on the cart. Observation on 3/5/2020 at 10:10 a.m. of the rehab floor (1st floor/upon entrance of the facility) there was a cleaning cart noted in the hall. Housekeeper was inside cleaning a room where the cart was located. There were no chemicals noted on the Cart and the Cabinet located on the cart where chemicals are kept was observed to be locked. During an interview on 3/5/2020 at 2:25 p.m. with the Administrator she stated that she had no knowledge that the doors to the laundry and supply room was unlocked because they were always locked when she tried to go into the laundry. She stated she was aware the over the counter medications were being kept in the central supply room but stated the staff were always supposed to be keeping the door locked. She stated the Medical Director was made aware and the unlocked doors, the chemicals on the unattended housekeeping carts, was placed in QAPI and will be there until substantial compliance is achieved. Observation on 3/6/2020 at 10:00 a.m. of the rehab floor revealed cleaning cart in hall outside of room [ROOM NUMBER]B with staff in view of the cart while cleaning resident room. The cart's chemical cabinet observed to be locked and there were no chemicals noted sitting out on the cart. Observation on 3/6/2020 at 10:10 a.m. of the memory unit revealed that no cleaning cart on the floor, the laundry room door and supply closet door were locked with a sign in place reminding staff to keep the doors locked at all times. During this time the charge nurse was asked to unlock the door of the supply door which revealed no medications stored in the supply room. Observation on 3/6/2020 at 10:20 a.m. of the 2nd floor revealed a cleaning cart outside the shower room visible to the housekeeper inside the shower room. There were no chemicals observed on the cart and the door was noted to be locked that held chemicals for the cart. Supply rooms door observed to be locked. Observation on 3/10/2020 at 11:30 a.m. of the memory unit revealed laundry and supply doors remain locked with signs reminding staff to keep doors locked in place. Cleaning carts were observed, during this time, on all other units with housekeeping staff present and within site of the cart. All carts noted with no chemicals out on them and the chemical cabinet to be locked. During an observation on 3/11/2020 at 10:30 a.m. of laundry and supply doors revealed doors remain locked with signs in place reminding staff to keep them locked. Cleaning carts observed on all units with housekeeping staff within eye of the carts. No chemicals observed out, open, or on the carts. A check of chemical cabinets, at this time, on all carts revealed all were locked. During an interview on 3/11/2020 at 1:11 p.m. with Housekeeping Supervisor EE, he stated that the housekeepers should keep their cleaning cart within eyesight, but they should not block the doorway of a resident room. He stated chemicals being used should be kept with the housekeeper and those not in use should be kept locked inside the cart. He stated he has been in this facility since August 2019 and staffing had been erratic and gave the example that he found out today one of the housekeepers last day will be this Friday. He stated he has also been acting as the floor tech until he gets someone hired for that position. The Housekeeper Supervisor EE stated on the day the surveyor saw the cleaning cart unattended that he was responsible for leaving it unattended. He further stated that he was short staffed that day and he was on the memory unit and received a call from upstairs that he was needed so he left the cart and went upstairs. He stated he started working for a Contract Company in February 2019 and began, at that time, management training. He stated he goes on the web-based site, (name) that he puts ads out for any new staff that he may need. He states that right now he only has one ad, for a floor tech, but will be placing one for a new housekeeper. During an interview on 3/11/2020 at 1:49 p.m. with Housekeeper II, revealed that when she is cleaning, she keeps all chemicals locked in her cart within view of her. She stated she keeps any cleaning solutions, she is using, with her always. The Housekeeper II revealed that she has worked with Contract Company for one month now and stated that Housekeeping Supervisor EE trained her and has given in-services on how to clean, infection control practices, how to set up the cleaning cart, and the importance of keeping all chemicals locked on the cleaning cart.</p>		